



DIAG PRO

QUICK START GUIDE



DIAG PRO



FOR USE WITH



Connect and get started

For Webasto Air Top 2000 STC, Air Top EVO 40 and Air Top EVO 55

1 Download the app

Install Butler Technik Diag. Scan the QR code for your phone or tablet, or select the store link.

[Apple App Store](#)

[Google Play](#)

[Product BTDP1320920](#)



2 Connect Diag Pro to X9c

Fit the antenna and adapter lead. Connect to the heater plug marked X9c, labelled TELESTART, THERMOCALL, DIAGNOSE. Confirm the heater has its correct, stable power supply.

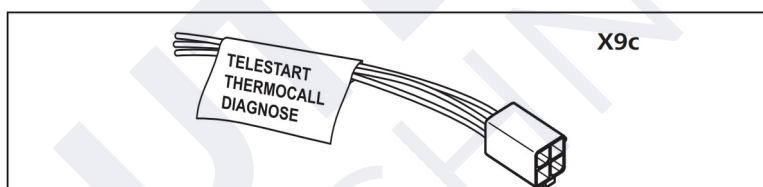
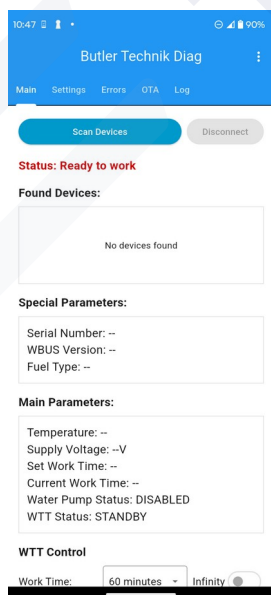


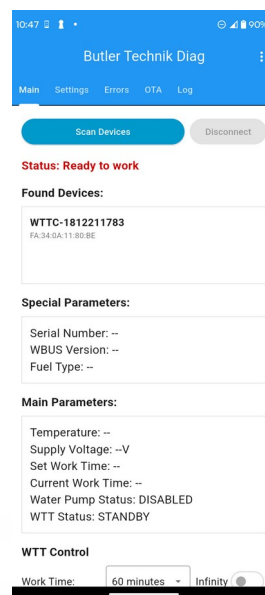
Fig. 47 Connector for Telestart / ThermoCall / Webasto Thermo Test/ MultiControl

3 Open the app and select the device

Switch Bluetooth ON. Open the app > Scan Devices > select your Diag Pro under Found Devices.



Scan Devices



Select the device found

Device name may vary.

4 Record the faults

Open the Errors tab. Record all fault codes and any lockout information before clearing anything.

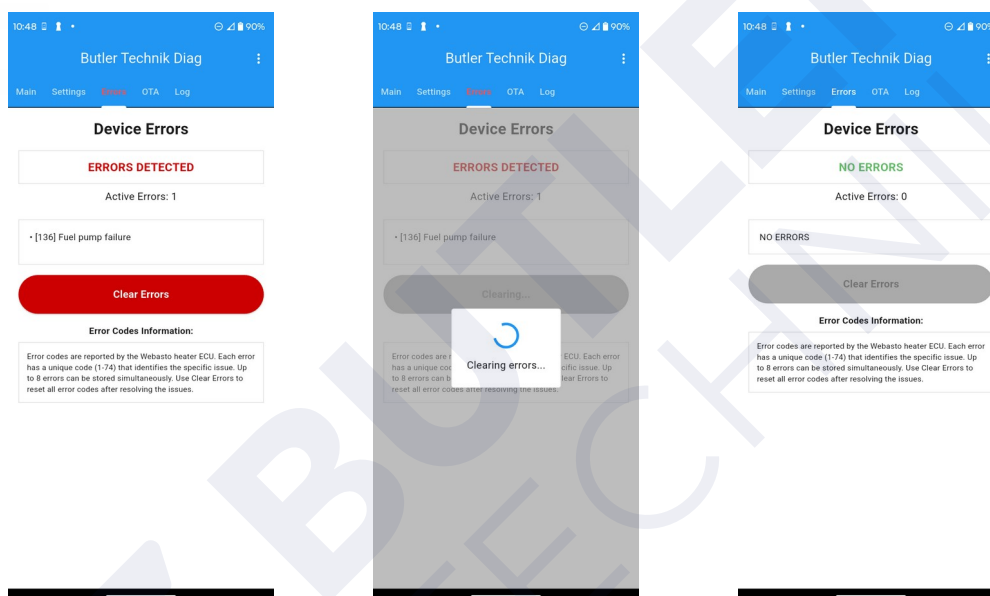
Air Top 2000 STC fault codes



[Open manual at PDF page 24](#)

5 Rectify the fault and clear errors

Correct the cause, then select Clear Errors. Wait for clearing to finish and check the result. Do not repeatedly clear a lockout without rectifying the fault.



Record fault codes

Clearing in progress
Example fault and clearing sequence.

Check the result

Important controller requirement

Full WTT (Thermo Test) can only be started if a rotary rheostat controller is connected to X9a. If a SmartControl or MultiControl is fitted, remove it before diagnostics; only error memory and lockout clearing is possible in this configuration.

If the heater has been run, allow its complete after-run / cool-down before disconnecting. Never remove main heater power during operation or cool-down. Use suitable ventilation and exhaust extraction.

Support and technical information

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sales@butlertechnik.com (sales / Windows version) | butlertechnik.com

[Technical library](#) | [Marine installation manual](#) | [2000 STC workshop manual](#)
[EVO 40 / EVO 55 installation information](#)

Webasto is a trademark of Webasto SE and identifies compatible heaters only. Diag Pro is manufactured exclusively for Butler Technik, not Webasto.

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BETA status and conditions of use

Pre-release field-evaluation unit for selected competent professional technicians only; not for resale or general distribution. Beta units may be supplied at a reduced price for feedback. Hardware, firmware, app functions, compatibility, documentation and procedures may change. Beta status does not remove applicable safety, conformity, statutory or contractual obligations.

Use only with the models listed. Diag Pro is a temporary service interface: do not permanently install it, leave it connected for normal operation or use it unattended. Do not rely on it alone for safety-critical or return-to-service decisions. Stop use and report unexpected behaviour, unstable communication or suspected safety issues to Butler Technik.

This guide supplements current Webasto and vehicle/equipment instructions. Verify model, voltage, wiring and connector identity. Follow applicable service and workplace procedures. Do not bypass safety functions or operate a heater with a known fault.

To the fullest extent permitted by law, Butler Technik excludes responsibility for loss or damage arising from misuse, incorrect connection, unauthorised modification, use outside stated compatibility, failure to follow applicable manufacturer instructions, or continued use after a fault or safety concern becomes apparent. Any exclusion or limitation applies only so far as lawful and reasonable. Nothing excludes or restricts liability that cannot legally be excluded or restricted, including death or personal injury caused by negligence or mandatory statutory/product-liability rights. A reduced beta price or awareness of beta status does not itself transfer any risk that the law does not permit Butler Technik to exclude.

Technical information

Technical information collected and compiled by Butler Technik is for guidance purposes only. While we strive to ensure the accuracy and completeness of the information, we cannot guarantee that it is free from errors or omissions by the manufacturers included in this document (Eberspächer Climate Control Systems GmbH, Webasto SE). Product capabilities and technical details should always be confirmed with the manufacturer before use or installation. Confirm compatibility for your specific application. Information is subject to change. Repair work should only be carried out by a trained and authorised repairer.

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