S2 D2L Fault Codes and Diagnosis



3 Technical data

3.1 Airtronic S2 D2L

Heater type				Airtronic	
Heater				Airtronic S2	
Version				D2L	
Heating medium				Air	
Fuel			Diocol stands	ard commorcially avail	able (EN 500)
For information on "Fuel quality" a	and "Fuel at low tempe	ratures" see page 8.	Diesei – stallua	aru commercially avai	lable (LN 590)
Control of the heat flow			Maximum	Minimum	Off
Heat flow (watt)			2200	850	-
Hot air throughput without backpr	essure (kg/h) with hood	d 75 mm	105	42	13
Fuel consumption (I/h)			0.28	0.1	_
Average electrical power consum	ption (watt)	during operation	31	6	4
		while starting		≤ 100	
Closed-circuit power consumption	1			100 µA	
Rated voltage				12 volt or 24 volt	
Operating range					
Lower voltage limit:			appr	rox. 10.5 volt or 21.4 v	/olt
An undervoltage protector installe	d in the control box sw	itches off the heater if	Undervoltage pro	tection response time:	: 20 seconds ±1
the voltage limit is reached.					
Upper voltage limit:			opprov	(16 yelt or approv 2)	2 volt
An overvoltage protector (surge suppressor) installed in the control box switches			approx. To voir or approx. 32 voir		
off the heater if the voltage limit is	s reached.		overvollage prot	ection response time.	20 Seconds ±1
Ambient temperature	Heater	during operation		-40 °C to +70 °C	
	Z	not in operation		–40 °C to +85 °C	
	Metering	during operation		–40 °C to +50 °C	
	pump	not in operation		-40 °C to +125 °C	
Hot air intake temperature				max. +40 °C	
Combustion air temperature				max. +50 °C	
Interference suppression			Suppro	ession class 5 to EN 5	5025
Degree of protection in accordance	e with ISO 20653	during operation		IP5k4k	
		not in operation		IP5k6k and IP5k9k	
Weight				approx. 2.7 kg	
Ventilation mode				possible	

Attention!

Safety instructions for technical data!

Failure to comply with the technical data can result in malfunctions.

i Note

Provided no other values are given, the technical data provided is with the usual tolerances of ± 10 % at rated voltage, 20 °C ambient temperature and reference altitude Esslingen.



3.5 Control values

3.5.1 Resistance values

Resistance values

at 20 °C	12 volt	24 volt
Glow plug	0.42 Ω – 0.70 Ω	1.2 Ω – 2.0 Ω
Metering pump	$9.5 \ \Omega \pm 0.50 \ \Omega$	36.0 Ω ±1.8 Ω

Control unit	Left stop switch	Right stop switch	
resistance values	position	position	
Mini controller	min. 1730 Ω	min. 2120 Ω	
(12 volt / 24 volt)	max. 1780 Ω	max. 2240 Ω	

3.5.2 Exhaust value

CO₂ in the exhaust

in "Power" control stage: 7.5 – 12.5 % by vol. Bacharach soot number: <4

3.5.3 Checking the "external" temperature sensor

(Order No.: 25.1774.89.0300)

The "external" temperature sensor must be checked using a digital multimeter. Replace the temperature sensor if the resistance value is not the same as the curve in the diagram or the table of values.



Table of values - "External" temperature sensor

Temperature °C	Resist	ance Ω
	min.	max.
0	1600	1660
5	1670	1730
10	1745	1800
15	1820	1870
20	1895	1950
25	1970	2030
30	2050	2110
35	2130	2190
40	2210	2280
45	2295	2370

4 Troubleshooting

- 4.1 What to check first in case of faults
- Check
 - Fuel in the tank?
 - Fuel lines leaking? (Visual check)
 - Summer diesel in the fuel line?
 - Combustion air system or exhaust system damaged or blocked?
 - Hot air system blocked?
 - New generation control box installed? Features:
 - > Control box cable loom wound with cable tape
- Electrical components
 - Cables, connections damaged?
 - Contacts corroded?
 - Fuses defective?
 - Incorrect wiring? (short circuits, interrupted / broken)
- Measure battery voltage
 - Battery voltage < 10.5 volt: the undervoltage protection of the 12 volt heater has triggered.
 - Battery voltage < 21.5 volt: the undervoltage protection of the 24 volt heater has triggered.
- Measure voltage supply (Terminal 30)
 - Disconnect the 10-pin connector XS10 / XB10 and measure the applied voltage in connector B1 between chamber 2 (br) and chamber 4 (rd).
 - If it differs from the battery voltage, check the fuses, the supply cables, the negative connection and the positive support point on the battery for voltage drop (corrosion / interruption).

4.2 Control box is locked

The control box is locked if the following faults occur:

- Unsuccessful start attempts
 - After 10 consecutive failed start attempts.
- Overheating
 - After 10-times shutdown on overheating.

4.3 Unlocking the control box

In case of locking due to too many overheating events, the control box can be unlocked by removing the heater fuse:

- Switch on heater.
- Remove heater fuse within 20 seconds.
- Re-insert the heater fuse after around 5 seconds.

🚺 Note

The control box can also be unlocked using test equipment / a control unit. For the procedure and description for testing equipment and control units, see "Installation Instructions Plus – EasyStart/Altitude Kit / Special Functions and Diagnosis".



4.4 Overview of the test equipment and control units suitable for diagnosis

The electronic control box can store up to 20 faults, which can be read out and displayed (10 active faults, 10 stored faults). The following test equipment and control units can be used to query the fault memory in the control box and if necessary, to delete the locking of the control box:

Te	est equipment	Order No.:
•	EasyScan	22.1550.89.0000

The following control units can also be used:

Control units	Order No.:
 EasyStart Remote+ 	22.1000.34.1700
 Easy Start Pro 	22.1000.35.2200
 EasyStart Web 	22.1000.34.5100
 EasyStart Web 	22.1000.34.7800
_	

i Note

- If the readout is made using a LIN control unit, only 1 active and 5 stored faults are displayed.
- Control units connected to the heater via the switch input S+ cannot be used for diagnosis.

4.5 Notes on heater diagnosis with control units

4.5.1 Easy Start Pro

i Note

For details of how to read out the heat faults, see ES Pro installation instructions

4.5.2 EasyStart Web

i Note

The heater faults are read out via the workshop access of the web application, see also PLUS installation instructions

4.5.3 EasyStart Remote+

Connection via LIN interface

If faults occur while the heater is running, they are displayed with "Err" after the mobile unit is activated.

The current fault is displayed. The stored faults "F1" to "F5" can be enquired.



4.6 Flashing code display

4.6.1 Function display and error output via flashing code

Output of the operating display (combustion mode or output control):

 \rightarrow LED lights up permanently

In case of error:

→ Output of the current error as a flashing code (see table)

29	S	4s		6 s		8 s	No.	Error
							0	No fault / normal operation
							1	Locking due to overheating
							2	Overvoltage cut-off
							3	Undervoltage cut-off
							4	Glow plug is defective
							5	Burner motor is defective
							6	Invalid configuration
							7	Safety time exceeded
							8	Overheating
							9	Metering pump is defective
							10	Ext. Temperature sensor / setpoint transmitter is defective
							11	Combination sensor is defective
		Л					12	Flame cutout
		Í					13	Too many exceedances of "safety time 1"1)
							14	Control box defective
							15	Other errors: EasyScan diagnosis necessary

1) Exceeding of the allowable number of starts



4.7 Fault code table

Fault code P000 for EasyScan and TP 7.1 (if con- nected via CAN)	Error description	Cause Remedial action 	Error class for control ele- ments TP7.1: • EasyStart Web
P000100 (071) P000101 (072) P000102 (073)	Overheating/air outlet sensor – Interruption – Short circuit – Short circuit to battery (+)	 Check overheating sensor. Check cables for continuity, short circuit and damage. Unplug connector -XB2, measure resistance between cable BU (chamber 1) and cable BNWH (chamber 2). Measured values see page 28, in case of deviating values -> renew lead harness of heater. 	1: Service
P000110 (087) P000111 (088) P000112 (089)	Air inlet error – Interruption – Short circuit – Short circuit to battery (+)	 Check the air inlet sensor. In case of visible damage -> replace control box. Delete fault memory. If the error continues to be displayed -> replace control box. 	1: Service
P00010A (051)	Cold blowing – Timeout	 The combustion chamber has not cooled sufficiently for a restart. Check whether hot combustion air is drawn in. If not -> check flame sensor, see Fault code P000120 (064) and Fault code P000121 (065). 	1: Service
P000114 (014)	Possible risk of overheating (implausible signal) Note! Fault code P000114 (014) is displayed only if the heater is in operation Temperature reached at over- heating sensor at least 80 °C.	 Temperature difference between the flame and overheating sensor is too large. For remedial action see Fault code P000115 (012). Check flame sensor. Unplug connector -XB2, measure resistance between cable BNWH (chamber 2) and cable GN (chamber 3). Measured values see page 28, in case of deviating values -> renew lead harness of heater. 	1: Service
P000115 (012)	Overheating – Software threshold exceeded	 Temperature at overheating sensor >125 °C Check air throughput Check overheating sensor Check cables for continuity, short circuit and damage. Unplug connector -XB2, measure resistance between cable BU (chamber 1) and cable BNWH (chamber 2). Measured values see page 28, in case of deviating values -> renew lead harness of heater. 	5: Air Ducting or Outlet
P000116 (017)	Overheating – Hardware threshold exceeded	 Temperature at overheating sensor >130 °C For remedial action see Fault code P000115 (012). Check overheating sensor. Check cables for continuity, short circuit and damage. Unplug connector -XB2, measure resistance between cable BU (chamber 1) and cable BNWH (chamber 2). Measured values see page 28, in case of deviating values -> renew lead harness of heater. 	5: Air Ducting or Outlet



Fault code P000 for EasyScan and TP 7.1 (if con- nected via CAN) () for TP 7 (LIN)	Error description	Cause Remedial action 	Error class for control ele- ments TP7.1: • EasyStart Web • EasyStart Pro
P00011A (015)	Operating lock-out – Too many overheating events detected	 The control box is locked due to too frequent consecutive overheating (Fault code P000114 (014), Fault code P000115 (012)). For remedial action see Fault code P000114 (014), Fault code P000115 (012). Unlock control box, see Chapter 4.3, p. 13. 	6: Overheat. Heater locked
P000120 (064) P000121 (065) P000122	Flame sensor – Interruption – Short circuit – Short circuit to battery (+)	 Check flame sensor. Check cable for continuity, short circuit and damage. Unplug connector -XB2, measure resistance between cable BU (chamber 1) and cable GN (chamber 2). Measured values see page 28, in case of deviating values -> renew lead harness of heater. Further display Fault code P000120 (064) and Fault code P000121 (065) replace control box, see Chapter 5.4.2, p. 24. 	1: Service
P000125 (057) P000126 (053)	Flame cutout from start process Flame cutout within the control range 0% – 25%	 Check exhaust and combustion air system. Check fuel quantity and fuel supply, see <u>Chapter 5.6, p.</u> <u>35</u>. Check flame sensor, see <u>Fault code P000120 (064)</u> and 	1: Service
P000127 (054)	Flame cutout within the control range 25% – 50%	Fault code P000121 (065).	
P000120 (055)	range 50% - 75%		
F000129 (036)	 range 75% – 100% Note! In case of flame cutout during the start phase or in normal operation the heater is restarted (max. 5 times). If the restart was successful, the fault code display is deleted. 		
P00012A (052)	Unsuccessful start procedure	 Check exhaust and combustion air system. Check fuel quantity and fuel supply, see <u>Chapter 5.6, p.</u><u>35.</u> Renew the fuel filter. Clean the fuel filter in the connection socket of the metering pump. 	4: Fuel Supply or Pump



Fault code P000 for EasyScan and TP 7.1 (if con- nected via CAN)	Error description	Cause Remedial action	Error class for control ele- ments TP7.1: • EasyStart Web
() for TP 7 (LIN)			 EasyStart Pro
P00012B (050)	Operation inhibit, too many unsuc- cessful start procedures	 Following 10 unsuccessful start attempts the control box is locked. Unlock control box, see <u>Chapter 4.3, p. 13</u>. Check fuel quantity and fuel supply, see <u>Chapter 5.6, p. 35</u>. 	1: Service
P000130 (060)	External air temperature sensor (LEF2) – Interruption	 Test external air inlet sensor Disconnect the GYRD / BNWH plug-in connection of the external sensor and measure the resistance value, diagram and table of values see page 13, if temperature sensor is ok, re-connect the GYRD / BNWH plug-in connection. Disconnect connector XS12/XB12 at the heater and measure the resistance value in connector housing XB12 between PIN 6 and PIN 12. If an interruption occurs, the ohmic value is > 7175 Ω / > 3 kΩ. If resistance value is ok -> replace control box. 	7: Restricted Operation
P000131 (061) P000132	External air temperature sensor (LEF2) – Short circuit – Short circuit to battery (+)	 Test external air inlet sensor Disconnect the GYRD / BNWH plug-in connection of the external temperature sensor and measure the resistance value, diagram and table of values see page 13, if ok, re-connect the GYRD / BNWH plug-in connection. Disconnect connector XS12/XB12 at the heater and measure the resistance value in connector housing XB12 between PIN 6 and PIN 12. In case of short circuit, the ohmic value is < 486 Ω / < 800 Ω. If the error P000131 (061) continues to be displayed -> replace control box. 	7: Restricted Operation
	Air pressure sensor	 Delete error and try again. 	7: Notlauf
P000143 (006)	 Implausible signal 	If error occurs again, replace control box.	
P000200 (048) P000201 (047)	Metering pump – Interruption – Short circuit	 Check metering pump lead harness for continuity, short circuit and damage. Lead harness ok -> renew the metering pump. 	4: Fuel Supply or Pump
P000202 (049)	Metering pump – Short circuit to battery (+) or transistor error	 Check cables for continuity, short circuit and damage. Unplug the connector at the metering pump. Display Fault code P000200 (048) metering pump defective -> replace metering pump. 	4: Fuel Supply or Pump



Fault code P000 for EasyScan and TP 7.1 (if con- nected via CAN) () for TP 7 (LIN)	Error description	Cause Remedial action 	Error class for control ele- ments TP7.1: • EasyStart Web • EasyStart Pro
P000210 (020) P000211 (021) P000212 (022)	Glow plug - Interruption - Short circuit - Short circuit to battery (+) or transistor error Caution! Damage to unit in case of overvoltage Voltage > 9.5 V irreparably dam- ages the glow plug. → Test function with max. 9.5 V. Note Note the short-circuit withstand capability of the power pack.	 Check glow plug. Check cables for continuity, short circuit and damage. Unplug connector -XB4, unclip cable WH (chamber 3) and cable WH (chamber 4). Apply 9.5 V ±0.1 V voltage to the glow plug and after 25 sec measure the current intensity. Measured value 9.5 A (+1/-1.5) the glow plug is ok In case of deviating values -> replace glow plug. 	1: Service
P000213 (019)	Glow plug – Ignition energy too low	 Glow plug energy input is too low. Check cables for continuity, short circuit and damage. Test glow plug, see <u>Fault code P000210 (020)</u> to <u>Fault code P000212 (022)</u>. 	1: Service
P000220 (031) P000221 (032) P000222 (034)	Electric motor – interruption Electric motor – short circuit Electric motor – short circuit downstream of +Ub or transistor error	 Visual inspection of electric motor / control unit (contacting). Check electric motor for dirt / corrosion, clean if necessary. Check blower wheel for blockage, remove blockage if necessary. Replace electric motor if necessary. 	1: Service
P000223 (033) P000224 (035)	Burner motor – Blocking – Current input too high	 Impeller blocked (frozen, soiled, sluggish,). Remove blockage. Check electric motor for smooth and easy running by turning the impeller manually. Note! In the case of the Airtronic D4L 24V, during running heating mode and simultaneous motor start and undervoltage of the vehicle battery, in exceptional cases, error message P000223 (033) can occur, although no valid faults exist. Delete faults using EasyScan and acknowledge in the control unit on occurrence. Further display Fault code P000300 (074) Renew fan, see Chapter 5.4.10, p. 29. 	1: Service
P000260 P000261 P000262	Universal output – Interruption – Short circuit – Short circuit to battery (+) or transistor error	 Test universal output. Test WHRD conductor for continuity, short circuit and damage. If cable ok -> replace control box. 	1: Service



P000300 (074) Overheating detection 1: Service Metering pump hardware or cutout circuit defective - Check cables for continuity, short circuit and damage. - Unplug connector XB4, measure resistance between cable RD (chamber 9) and cable RD (chamber 10). - Measured values see page 28, in case of deviating values -> renew lead harness of heater.
 Further display Fault code P000300 (074) -> replace lead harness of the heater. Unlock control box, see <u>Chapter 4.3, p. 13</u>
P000301 (090)Watchdog reset• Delete errors, the heater remains ready for operation.1: ServiceP000302 (090)Too many watchdog resets• Replace control box, see Chapter 5.4.2, p. 24• Chapter 5.4.2, p. 24
P000303 (099) Operating lockout: Too frequent output stage errors • Replace control box, see Chapter 5.4.2, p. 24 1: Service
P000304 (091)Too many resets (loose contact)• Replace control box, see Chapter 5.4.2, p. 24 1: Service
P000305 (095)Control box not calibrated• Replace control box, see Chapter 5.4.2, p. 241: Service
P000306 (098)Second cutout circuit is defective• Replace control box, see Chapter 5.4.2, p. 241: Service
P000307 (081) CAN communication error in control unit 1: Service
P00030A CAN communication error Delete error. Heater remains ready for operation. 1: Service
P000310 (010) Control box cutout due to overvoltage Overvoltage applied at the control box without interruption overvoltage 3: Overvoltage P000311 (010) Heater cutout due to overvoltage for at least 20 seconds. Unplug connector -XB1 at the heater. Image: Start the vehicle engine. Note! • Start the vehicle engine. • Measure voltage between cable RD (chamber 1) and cable BN (chamber 2). • Airtronic 12 volt – voltage > 16 V –> check generator controller • Airtronic 24 volt – voltage > 32 V –> check generator • Check the battery. P000312 (011) Control box cutout due to Undervoltage applied at the control box without interruption 2: Undervoltage
P000313 (011) undervoltage Heater cutout due to undervoltage for at least 20 seconds. Image: Note! Unplug connector -XB1 at the heater. Heater is not functioning. Start the vehicle engine. Measure voltage between cable RD (chamber 1) and cable BN (chamber 2). - Airtronic 12 volt - voltage < 10 V -> check generator controller - Airtronic 24 volt - voltage < 21 V -> check generator controller - Check the fuses, the supply cables, the ground connections and the positive terminal post at the battery for voltage drop (corrocion)
P000330 (092) R0M error • Replace control box, see Chapter 5.4.2, p. 24 1: Service
P000331 (093) RAM error Replace control box, see <u>Chapter 5.4.2, p. 24</u> 1: Service



Fault code P000 for EasyScan and TP 7.1 (if con- nected via CAN) () for TP 7 (LIN)	Error description	Cause Remedial action 	Error class for control ele- ments TP7.1: • EasyStart Web • EasyStart Pro
P000332 (094)	NVMEM error (EEPROM, DataFlash)	Replace control box, see <u>Chapter 5.4.2, p. 24</u>	1: Service
P000342	Invalid configuration	Check ADR coding.	1: Service
P000394	ADR button – Short circuit	 Test ADR button. Check the cables at GYRD / BNWH for continuity, short-circuit and damage. If cables ok -> replace control box. 	1: Service
P000440 (083)	Timeout, communication with control unit	 Delete errors and disconnect heater from the power supply. If error occurs again -> replace control unit. 	0 : No message

Eberspächer Climate Control Systems GmbH & Co. KG Eberspächerstraße 24 73730 Esslingen Germany info@eberspaecher.com www.eberspaecher.com

